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Exam : **MB6-897**

Title : Microsoft Dynamics 365 for
Retail

Vendor : Microsoft

Version : DEMO

NO.1 You are labeling retail products of various sizes.
You need to create a label that is neither size not color specific.
Which type of label should you create?

- A. product label
- B. shelf label
- C. license plate
- D. location label

Answer: B

Explanation

Retail offers two types of labels:

- * Product labels
- * Shelf labels

Product labels are always specific to a particular variant, but shelf labels don't have to be.

NO.2 You are a Microsoft Dynamics 365 for Retail administrator.
You need to modify a store record to set up tax calculations based on the delivery location.
Which option should you use?

- A. items sales tax group
- B. sales tax group
- C. sales tax code on a customer record
- D. destination based tax
- E. sales tax code for a customer delivery address

Answer: E

NO.3 You need to create a customer return merchandise authorization using call center functionality.

Under which circumstance will the customer receive the refund before the item is received into the warehouse?

- A. The customer is on hold.
- B. The item is going to be exchanged.
- C. The customer is enabled for Advance credit.
- D. The item is damaged.

Answer: C

NO.4 You are configuring a visual profile for a new point of sale (POS).

Which three features are controlled by the visual profile configuration? Each correct answer presents a complete solution.

- A. button layout
- B. screen layout
- C. screen size
- D. cursor visibility
- E. POS type

Answer: B,D,E

NO.5 You need to define the + character as a shortcut for the Add Product Operation on a register. Which two items should you configure? Each correct answer presents part of the solution.

- A. an operation
- B. a hardware profile
- C. a functionality profile
- D. a keyboard mapping group

Answer: A,D

NO.6 You are configuring data distribution. You set up a channel profile to enable retail communication. You create the channel database groups.

You need to complete the data distribution and publish data to the retail stores.

What should you do?

- A. Create jobs in the Retail Scheduler.
- B. Configure the Retail Server URL
- C. Create retail channels.
- D. Configure the distribution schedules.

Answer: D

NO.7 You need to ensure that a product is available to be sold in stores.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Run the process assortments job.
- B. Add the product to assortments.
- C. Add the product to the channel navigation hierarchy.
- D. Release the products to legal entities.

Answer: A,B

NO.8 You configure a loyalty program for a month.

Which two actions can you perform? Each correct answer presents a complete solution.

- A. Create activities that can accumulate points or status.
- B. Link channels to loyalty scheme.
- C. Use multiple-tier Qualifying criteria over flexible periods to achieve loyalty status.
- D. Use retail price group to enable the feature of loyalty specific pricing and offer.

Answer: C,D