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Exam : **C9560-576**

Title : Fundamentals of Applying
Tivoli Network and Service
Assurance Solutions V1

Vendor : IBM

Version : DEMO

NO.1 The client requests a statement of support and specific mention of items outside the IBM scope of support. Which three data items must be gathered to create the statement of support?

- A. location of server rooms
- B. list of network connectivity
- C. age of oldest network component
- D. list of network and server hardware
- E. list of operating systems approved/preferred by client
- F. number of concurrent Network Operations Center users

Answer: D,E,F

NO.2 How is High Availability (HA) implemented in IBM Tivoli Netcool Performance Manager for Wireline and Wireless?

- A. useDB2HA
- B. use Oracle RAC
- C. use IBM Tivoli System Automation for Multiplatforms
- D. use IBM Tivoli Netcool Performance Manager HA Module

Answer: A

NO.3 Given customer vendor information and stakeholder names, what kind of details are in the Stakeholders Contact List document?

- A. customer name, e-mail, phone
- B. stakeholders name, e-mail, phone
- C. customer name, stakeholders name, e-mail, employee ID
- D. stakeholders name, personal e-mail, phone, employee start date

Answer: B

NO.4 A customer has provided the network information including current network stability issues. It is taking a la amount of time identify and resolve problems which is affecting the Service Level Agreement with their customers.

Which tool has a built-in topological root cause analysis functionality that can help isolate network issues faster?

- A. IBM Tivoli Impact
- B. IBM Tivoli Network Manager
- C. IBM Tivoli Configuration Manager
- D. IBM Tivoli Enterprise Monitoring Server

Answer: B

Reference: <http://www-01.ibm.com/software/tivoli/products/network-mgr-entryedition/features.html> (fifth row, first column)

NO.5 Which software package provides additional rules for the SNMP and Syslog probes?

- A. NL
- B. NcKL
- C. Probe Library

D. Default Rules

Answer: B

NO.6 What are burst thresholds as defined in IBM Tivoli Netcool Performance Manager DataView reports?

- A. Burst threshold are evaluated against a group of resources rather than a single resource.
- B. Burst thresholds are derived from static thresholds and specify the number of violations during the static interval.
- C. These are thresholds that ignore the natural network bursts by evaluating how long consecutive violations occurred per resource.
- D. BURST = Best Utilized Resource Specific TimeInterval. It is a resource that has the highest value during a specific time for a specific metric.

Answer: C